

Sabarish Muthumperumal

Technologist with proven successes in leading digital technology innovation for high-growth organizations.

Overview

Accomplished technology management professional with extensive experience in delivering large scale multi-year multi-million-dollar technology implementation programs. Adept at creating technology strategies and developing roadmaps to help customers uncover their Digital potential.

Expertise in Agile software delivery, application development, program governance solution architecture, technology integration, and customer demand discovery. Skilled in using data/analytics to improve team productivity/performance.

- Stellar record in designing innovative technology solutions for business areas ranging from eDiscovery, client account onboarding, contact centers, affordable housing programs and LIBOR transition.
- Instrumental in leading and building large Agile development and support teams in global offshore – onsite model, with program team sizes of 180+ professionals.
- Deft at managing all phases of Software Development Life Cycle including analysis, design, testing, and production.

Areas of Expertise

- Strategic IT Planning & Execution
- Digital Transformation
- Risk Assessment & Mitigation
- Solutions Architecture
- Portfolio & Program Governance
- Process Re-engineering
- Technology Strategies
- Change Management
- Stakeholders Engagement

Career Experience

L&T Infotech | Client – Citibank

2021 to date

Senior Principal Enterprise Architecture

Solution Architecture and strategy advisory for various digital initiatives in the Global Consumer Bank division of client. Designed innovative solutions and programs to solve business problems in Merchant onboarding, Policy Management, and Risk & Controls. Worked with internal and external partner organizations to design and develop workflow solutions and Data Science programs. Assisted commercial leaders in identifying opportunities and in go-to-market strategies and execution.

Cognizant | Clients – JPMorgan Chase & Co. and Federal Home Loan Bank

2017 to 2021

Engagement Partner

Responsible for service delivery and client engagement for over 180 globally distributed projects and programs across all client lines of business. Administered and maintained program portfolio, comprising of 20 globally distributed programs ranging from application development, maintenance, and data analytics to robotic process automation, while ensuring program completion within given time and budget. Spearheaded and delivered complex programs, including client account onboarding, party data maintenance, document management, risk management/reporting, audit technology, robotics, and credit card fraud loss models by leveraging machine learning and affordable housing program initiatives.

Key Achievements:

- Achieved 40% YoY revenue growth and improved program outcomes/deliverables by providing delivery oversight and program governance across portfolio of over \$40M in annual spends.
- Helped secure new logo for Cognizant. – Federal Home Loan Bank of New York
- Attained margin growth and optimized revenue in challenging business environment by developing strategic plans.

Key Programs

Cognizant | Client – JPMorgan Chase & Co.

2016 to 2017

eDiscovery Workflow

Delivered exceptional leadership and guidance to globally distributed software development teams in overseeing software development efforts for continuous performance improvement. Coordinated with operations teams and discovery management teams to achieve set performance goals.

Key Achievements:

- Saved cost and time by automating and updating multiple eDiscovery tasks into an integrated Pega based workflow by delivering eDiscovery workflow program and leading multi-year strategic initiative o.
- Ensured seamless technical operations by managing technology, overseeing program governance, and providing subject matter expertise.

Cognizant Technology Solutions. Client – JP Morgan Chase & Co.

2015 to 2016

Chief Development Office

Monitored and benchmarked application development teams' performances by analyzing productivity and quality studies on IT applications development activities using internal/proprietary algorithms/tools. Provided technology management consulting regarding software/applications development and maintenance, while focusing on updating technical operations. Envisioned and employed behavior driven development, application rationalization, tools standardization and productivity benchmarking.

Key Achievements:

- Optimized productivity/quality benchmarking across 350+ line of business applications and enhanced software development performance by developing and implementing strategic plans.
- Achieved designated targets by collaborating with multiple CIOs, CTOs, and Application Development Managers across business and technology towers.

Cognizant Technology Solutions. Client – Marsh & McLennan Companies

2012 to 2014

Core Brokerage Renewal Process Workflow

Provided exceptional leadership and governance for complex program to meet designated target, while coordinating with senior executive leadership such as COO, CIOs, and Directors of client organization.

Key Achievements:

- Achieved operational excellence by implementing technology plan for multi-year, multi-million dollar transformative program and streamlining core business processes across entire 28,000 employee organization.
- Improved overall performance by overseeing service delivery of 120+ professionals from 4 different technology vendor companies and varied service offerings.

Additional Experience

- **Customer Contact Center & Customer Account On-Boarding** | Client – JPMorgan Chase & Co., New York, NY
- **Legacy Modernization** | Client – News America Marketing, Wilton CT
- **Solution Expert and Assessment 2 Quality** | Cisco Systems, Inc. San Jose CA
- **Retail Business Solution** | NTUC, Singapore

Education & Certifications

- **Master of Science in Technology Management** | Columbia University in the City of New York
- **Bachelor of Engineering** | Bangalore University
- **Certified PMP®** | Project Management Institute
- **Certified ScrumMaster®** | Scrum Alliance
- **Certified System Architect** | Pegasystems Inc.